



# SMS Support Plan

**Get the support you need at the price you want!**



## Top Features:

- › Customizable
- › Full support options be it on-site, over the phone, by email or through a remote session.

## A support contract with SMS can provide:

- › Daily Monitoring to ensure your system is working the way it is supposed to!
- › The number of service tickets you need for support through email, phone or even through remote sessions.
- › On-site service visits so that complex problems get resolved quickly and correctly
- › On-going software configuration, communication testing and accuracy validation for new locations.

## Make it your way

Our service contract models allows you to choose exactly what you need, allowing you to control the final price.

## Ticket Pack

Are you looking for occasional support only? Our ticket pack is ideal for this. It allows you to buy a small amount of phone/email or remote support at a reduced price compared to buying a single ticket. The best part is: there is no expiration date!